Diagnosing and speeding up a slow Drupal web site A Case Study

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Agenda



- Case study
 - The problem
 - Diagnosis
 - Analysis
 - Solution
- Background info where relevant
- Discussion



The Problem



- Getting a good description of the problem is the first step
- Bad
 - "It does not work" (What is "it" and what is "work"?)
 - "We have problems" (What "problem"?)
- Good
 - "Site is slow when we have lots of visitors"
 - "Site is slow all the time"
 - "Server is under heavy load (CPU and memory)"



Case Study



- Vancouver Island Paragliding (viparagliding.com)
- Built by Vibe Computing
- Pushed off shared hosting because of resource usage
- Went to VPS (managed)
- Still "feels sluggish" despite that



Hosting Environment =bits



- Virtual Private Server (VPS)
- Managed (can't change things yourself, have to pay for changes)
- Hosted on Dual Core Intel Core2 @ 1.2GHz
- 512MB
- SSH available, but in a jailshell
- What does <?php phpinfo(); say?



Quantify the problem =bits



- Backend or Front End?
 - Backend
 - Hardware
 - Database
 - PHP
 - Drupal
 - Front End
 - CSS/JS
 - Images
 - Number of HTTP requests per page



Back End: Devel



- Use Devel module
 - How many milliseconds per page?
 - How many millseconds in the database?

Page execution time was **1064.54 ms**. Executed **389** queries in **108.58** milliseconds.



Devel (Cont'd)



- Total page time
 - Simple sites: 300ms to 500ms
 - More complex sites: 600ms to 800ms
 - Over 1000 ms is definitely a red flag!
- Number of queries
 - 400-500 should be OK (what they are also)
 - Over 500 means the site is complex
- Time for Queries
 - Absolute and relative to total page time



Performance Logging



- Started as an independent project by 2bits
- Now part of Devel (5.x, 6.x and 7.x, in -dev)
- Aims at collecting info for analysis of performance
 - Which pages use most queries
 - Which pages use most time to generate
 - Average and maximums
 - Logs to database (dev/test) or APC (ok for live sites)
 - Can be combined with stress testing (ab/siege)



Diagnosis



- A proper diagnosis is essential for any solutions
- Otherwise, you are running blind
- Like a doctor who says "let us try medicine A, and surgery B, as well as procedure C, and see maybe things will get better" without lab tests and examinations!
- Must be based on proper data
- Analysis of the data collected



Findings



- For this particular site, at this point in time:
 - Database is not the bottleneck (good news)
 - 90% of the time spend outside the database
 - Real cause: 119 modules enabled! (open buffet binge)
 - Chances are very good that a PHP op-code cache/ accelerator will help (APC, eAccelerator, Xcache)



Accelerators



- Also knows as "code caches"
- Parses and tokenizes scripts and stores the result in memory (or file(s)), and uses them for future requests
- Saves memory, and CPU execution
- Translates into less time per page request
- Cannot be used with PHP in CGI mode, since it forks a new process for each request
- Can be used with FastCGI/fcgid, but they have their own issues
- Free ones: APC, eAccelerator, XCache



Unless ...



- Accelerators will not help in certain cases
 - When it is not just code execution
 - Network connections (Web 2.0 widgets, emails, some ads)
 - Sorting of arrays
 - Heavy database access
 - Combinations of the above
 - tagadelic, node access modules, admin_menu, forum, tracker)



Validation



- Validate the results on 2bits' test server
- Copy the site (MySQL dump and tar archive, without images)
- Re-create the site
- Measure again and see if the relative times are about the same

Page execution time was **794.75 ms**. Executed **397** queries in **65.41** milliseconds.



Actions



Enable APC on test server

Page execution time was 469.99 ms. Executed 397 queries in 62.77 milliseconds.

Significant improvement!

- Disabled admin_menu module
 - Saves about 150 ms per page

Page execution time was **306.86 ms**. Executed 380 queries in 62.21 milliseconds.

- Enable page caching
 - Page times less than 100 ms overall



Results



- On the live site
 - Install APC (@ \$50 per hour support request, remember "managed" VPS?)
 - Had to disable Zend Optimizer
 - IonCube Loader (encoded PHP) left alone
 - Outstanding improvement!

Page execution time was **243.84 ms**. Executed 314 queries in 47.11 milliseconds.

- About 1/4th of the original time



Site Profile



- Complexity
 - Many modules: more code and more database queries
 - Over use of modules
 - Over use of CCK/Views/Panels
 - Makes upgrading problematic too
- Visitor types
 - Mainly Anonymous or logged in?
 - Anonymous is easy to solve (page cache, memcache, ...etc.)



Site Statistics



- Do you know how many page views per days your site gets? (not just visits!)
- Google Analytics
 - Measures humans only (javascript)
 - Does not count access to feeds
 - Nor search engine and spam bots
- Awstats
 - Measures everything (also bandwidth!)
 - Relies on Apache's logs



Resource Utilization



- Shared hosting tout bandwidth and disk space
 - What matters more is CPU and memory
- What is the utilization on your server?
 - If you don't know you are in the dark. How can you justify/recommend a new server?
- Munin
 - Graph over time
 - CPU, memory, disk, apache, mysql, and much more
- Cacti



Other tools



- top and htop
 - Shows what is running now, and an "at a glance" view of utilization
- vmstat 5
 - Shows snapshots every X seconds
- Free -m
 - Memory usage (-/+ buffers line)
- netstat
 - Open network connections



Apache



- MaxClients
 - To prevent swapping when you are on Digg
- MaxRequestsPerChild
 - To terminate the process faster, and free up memory
- KeepAlive
 - Should be low (~ 3 seconds)
- Not the only web server around (lighttpd, ngnix)
 - Only FastCGI mode



Database



- MySQL tuning
 - MyISAM vs. InnoDB
 - Often needed on large sites
 - Query cache must be enabled
 - Slow query log, and tools to analyze it
 - EXPLAIN on long running statements
- PostgreSQL
 - Slower in general due to ACID



Boost



- Drupal module
- Creates HTML for pages and stores it in files
- Requires changes to .htaccess and symlinks
- Usable on shared hosts as well as VPS/Ded.
- Vastly enhances the ability to handle traffic spikes
- Make sure you TRUNCATE sessions when installing, otherwise you will see stale pages
- Can leave dangling symlinks in the file system



Custom Patching



- Various areas, depending on sites
 - Delaying session last access writes (in 6.x core now)
 - Path lookup whitelist



Front End



- Requires the Web Developer Extension
- YSlow FireFox Extension
- Shows you a score card
 - Background images in theme
 - Number of HTTP requests (.css, .js, images)
- Not all recommendations may be practical, but at least you know where time is eaten up



High End Sites



- Splitting the servers
 - One for database, and one or more for web server/
 PHP
 - With a Load Balancer in front
 - database replication, master/slave
 - More complexity and sysadmin load, so don't jump into it without some forethought



Memcached



- Object cache daemon
- Distributed (more than one server)
- Amazing scalability, specially for anonymous users
- Requires patching for 5.x
- Two modules:
 - Memcache
 - CacheRouter



Caching Reverse Proxy =bits

- Squid Cache
 - Stores static files (css, js, images)
 - Needs a patch for HTML
 - on 2bits.com for Drupal 6.x
 - Vast performance improvement
 - Requests never reach the web server, let alone PHP or the database!
 - Intermediate proxies still an issue
- Varnish
 - Newer than Squid



CDN



- Content Delivery Network
 - Servers in different locations (e.g. Europe, US East coast and US West cost)
 - Monthly fees, as well as volume fees.
 - Pricing varies wildly
 - Proximity based, user requests fullfilled from nearest servers
 - Akamai, Panther Express



Diminishing Returns



- Often, there are some low hanging fruit that can be gained quickly with little effort
 - e.g. APC in this case study
- After that, it gets harder and harder to achieve more performance (more effort, less return)
 - More infrastructure (split server, multiple web head)
 - Patching of Drupal
 - Re-architecting the application (e.g. CCK, Views)
- Same for front end tuning. Getting an "A" in Yslow will cost you!



Final Result



"I am stoked!" -- Mark D.



Further reading



Drupal Performance section at

http://2bits.com



Discussion



Questions?

Comments?